

## **QUESTIONS & ANSWERS ABOUT THE IMPORTANCE OF PAYING YOUR 1ST NIGHT ROOM DEPOSIT ON TIME. ALSO, MAKING SURE ALL OTHER DEFERRED PAYMENTS WORK FOR THE GUESTS.**

### **1. Why is the first night's room deposit required?**

The first night's deposit officially secures your reservation and confirms your commitment to the 4-day, 3-night event. After the first night's room deposit is paid, you can pay the balance of the remaining on or before the listed dates.

### **2. What happens if I do not pay the deposit by the deadline?**

The room from the general inventory under the contractual discounted rate cannot be guaranteed, and availability at the event rate,

### **3. How does paying on time affect the deferred payment schedule?**

The deferred payment schedule only applies after the first night's deposit is paid. Paying on time ensures you remain eligible for the flexible payment plan.

### **4. Why is the deposit deadline firm?**

The resort requires timely confirmation to hold rooms. Missing the deadline means your reservation cannot be protected.

## **5. Does paying the deposit early benefit me?**

Yes, early payment ensures you secure your preferred room type, avoid last-minute stress, and stay fully aligned with the payment timeline.

## **6. How does the deposit support event planning?**

Timely deposits allow organizers to finalize room blocks, hospitality needs, and logistics, ensuring a smooth and well-coordinated experience for all guests.

## **7. Does the deposit apply toward my total balance?**

Yes. The first night's deposit is credited directly toward your full 3-night stay.

## **8. What if I want to pay in full instead of using the deferred schedule?**

You may pay in full at any time. Paying the deposit simply ensures your room is secured while you decide how to complete the remaining balance.

## **9. How does the deferred payment schedule help guests?**

It provides financial flexibility, allowing guests to complete the remaining two nights in manageable installments rather than paying everything at once.

## **10. What is payment flexibility (deferred payment), after the initial deposit?**

Once the first night's room deposit has been successfully submitted and recorded, guests may remit payment for the second and third nights at any time prior to the final payment deadline. For example, after securing the first night by the required deposit date, you may choose to submit payment for nights two and three two weeks later, one month later, or at any point that is convenient within the established timeline.

All subsequent payments should be completed by following the instructions provided on the payment form. Upon submission, your account will be updated accordingly, and your reservation will remain in good standing.

## **11. What if I miss a later payment date after paying the deposit?**

Missing later dates may delay your final confirmation, but paying the first deposit on time keeps you in the system and eligible to complete the remaining payments.

## **11. Why is the first payment considered the most important?**

It is the foundational requirement of your reservation. Once the first night's payment is submitted, your room is officially secured, and the resort can confirm your place within the event's room block. This initial payment activates your eligibility for the deferred payment schedule, allowing you to complete the remaining balance in the designated installments. Without this first payment, no reservation or payment schedule can proceed.

In addition, the first payment automatically registers you and your room guest for the complimentary Friday "Welcome Reception," the Saturday "Fellowship Luncheon," full access to all services, and entry into special

room rewards during the event, and more. Paying on time ensures you receive every benefit associated with the celebration and positions you for a seamless, well-organized, and rewarding experience from start to finish.

## 12. How does paying on time enhance my overall experience?

Paying on time enhances your overall experience by ensuring a smooth, stress-free, and well-organized journey from the very beginning. When your payments are submitted by each deadline, your reservation remains fully secure, your room type is protected, and your place in the deferred payment schedule stays active. This eliminates last-minute concerns and allows every part of the process to unfold with clarity and ease.

With the logistical details handled, you are free to focus on what truly matters: fellowship, celebration, and the joy of gathering with family and friends. Timely payment allows you to enter the weekend with confidence, excitement, and peace of mind, fully prepared to enjoy the worship, connection, and renewal that make this event so meaningful.

## 13. What if I want to pay more or the full amount?

We do offer the ability to secure your event room with a one-time payment. However, this **full payment must be submitted on or before Saturday, February 28, 2026**. This early deadline is essential because your first night must be officially recorded with the resort in order to confirm your reservation. Once this initial payment is received, your room is secured within the event's contracted room block, ensuring that your accommodations are guaranteed at the exclusive Family & Friends Celebration rate.

Submitting your payment by this date also allows the planning team to finalize room assignments, maintain accurate guest records, and uphold the integrity of the deferred payment schedule for those who choose installment options. Early confirmation supports a smooth, organized process for both the resort and the event committee, ensuring that every guest receives the highest level of hospitality and preparation for an exceptional celebration.

## PART II: DEFERRED PAYMENT SCHEDULE

PAYMENT TYPE:	PAYMENT DATE:	PAYMENT AMOUNT:
1 <sup>ST</sup> NIGHT DEPOSIT	SATURDAY, FEBRUARY 28, 2026	\$165.00 PER NIGHT
2 <sup>ND</sup> NIGHT	TUESDAY, APRIL 28, 2026	\$165.00 PER NIGHT
3 <sup>RD</sup> NIGHT (FINAL)	SATURDAY, JULY 18, 2026	\$165.00 PER NIGHT
	<b>TOTAL PER ROOM:</b>	<b>\$495.00</b>
1 <sup>ST</sup> , 2 <sup>ND</sup> & 3 <sup>RD</sup> NIGHT	<b>ONE TIME TOTAL PAYMENT PER ROOM:</b>	<b>\$495.00</b>

### **PART III:**

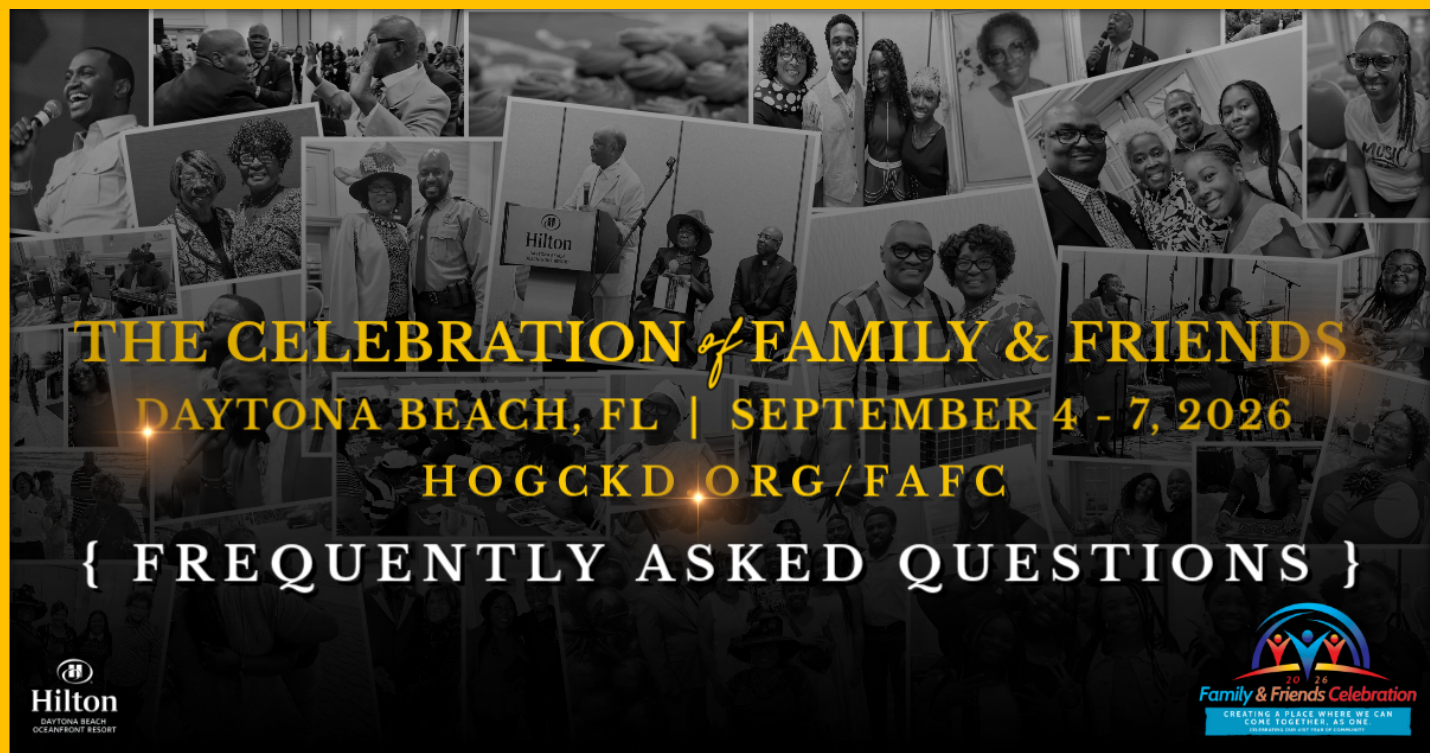
The Family & Friends Celebration Committee extends our sincere appreciation to you for taking the time to participate in this year's event. Your presence, engagement, and support significantly contribute to the spirit of unity and fellowship that defines this celebration. We are honored to share this meaningful occasion with you and remain committed to providing an exceptional and memorable experience for all attendees.

If you have any comments, questions, or concerns, please feel free to contact us. A member of our team will respond within three business days.

#### **Official Communication for the Family & Friends Committee:**

Email: [Info@hogckd.org](mailto:Info@hogckd.org)  
Website: [www.hogckd.org/fafc](http://www.hogckd.org/fafc)  
Facebook: [www.facebook.com/CelebrateFamilyAndFriends](https://www.facebook.com/CelebrateFamilyAndFriends)

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**1. Where will the 2026 Family & Friends Celebration be located?**

The Family & Friends Celebration 2026 will be held at the Hilton Daytona Beach Oceanfront Resort, 100 North Atlantic Avenue, Daytona Beach, FL, 33318.

**2. Can I check in early to my hotel room?**

The Family & Friends Celebration 2026 will begin on Friday, September 4, 2026, at 4:00 PM EST with check-in and conclude on Monday, September 7, 2026, at 11:00 AM EST with checkout.

**3. Is there a registration fee to attend this event?**

No. This event is complimentary for registered guests who confirm a minimum stay of three nights. Please be advised that some of the scheduled activities may require tickets; therefore, it is essential to review each session carefully for any additional fees that may apply. If you intend to attend and are staying at an alternative property or are participating for a day experience, kindly consult the website for comprehensive information. [www.HOGCKD.org/fafc](http://www.HOGCKD.org/fafc).

**4. Can children attend this event?**

We're excited to share that this event is perfect for the whole family! We even have special activities planned for our Youth & Young Adults. Plus, the hotel offers plenty of kid-friendly events both on-site and nearby. Be sure to check out our event website for all the fun details!

**5. Can I get a refund on the Sunday After Service Luncheon ticket?**

We're sorry, but we can't provide refunds or price adjustments; we are under a contractual agreement. For more details, please take a look at our sales policy on the registration page. All sales are final and nonrefundable, and we appreciate your understanding!

**6. Can I check in early to my hotel room?**

Hotel check-in starts at 4:00 PM EST on Friday, September 4, 2026. Guests can request early check-in by contacting the front desk on Thursday, September 3, 2026, after their room is reserved and confirmed, by securing your full payment of the 3-night minimum.

**7. When I reserve my room, when will I get my confirmation number?**

A confirmation email will be sent to verify your reservation, including your confirmation number and room assignment, 15 days before the event's opening day of Friday, September 4, 2026. Furthermore, each time you process a payment, an automatic email will confirm your transaction and room details.

**8. Once I make my first payment, can I receive a refund if a situation arises and I cannot attend?**

According to the contractual agreement signed by the FAFC Event Coordinator with the Hilton Daytona Beach Oceanfront Resort, the first-night room deposit is non-refundable.

**9. Can I get a refund once I make my second or third payment to comply with the three-night minimum?**

According to the contractual agreement signed by the FAFC Event Coordinator with the Hilton Daytona Beach Oceanfront Resort, the funds paid through the FAFC Committee are not refundable unless there exists to be an act of God (e.g., the death of the person who made the reservation or spouse of the person who made the reservation or the hotel has issued a notice that the hotel is closed for the dates of the event due to storm or reasons set forth within the terms of the contract). Outside of these listed matters, no refunds are permitted.

**10. Am I responsible for paying the room balance if I cannot attend?**

According to the contractual agreement executed by the FAFC Event Coordinator with the Hilton Daytona Beach Oceanfront Resort, the Event Coordinator who has signed the contract will bear the responsibility for remitting the balance of any accommodation that remains unpaid in full. As per the policies of the Hilton Daytona Beach Oceanfront Resort, the hotel reserves the right to offer the room for a higher rate. Upon the completion of the first night's deposit to the hotel, the Event Coordinator will be obligated to settle all outstanding room balances personally. Furthermore, when the Event Coordinator endorses a reservation for multiple rooms, the related payments must be fully executed. Therefore, the person making the reservation must pay the complete balance for all 3 nights by the deadline date, no exceptions to this contractual obligation.



**11. In the event that I have paid the balance for the first night's accommodation and subsequently find that I am unable to attend, would it be permissible for another individual to pay the remaining balance and assume my reservation?**

Yes, in the event that this situation occurs, it is essential to contact the FAFC Committee promptly, via email only. A notice period of thirty days prior to Friday, September 4, 2026, is necessary to facilitate the transfer of room names and to ensure the appropriate management of financial matters. Please be advised that under no circumstances can this matter be executed within thirty days preceding the commencement of the event.

**12. Is there any other way to pay for my room instead of [www.hogckd.org/fafc](http://www.hogckd.org/fafc)?**

At this time, no other option is available for event room payment.

**13. I have stayed at other venues for conferences and church events, and did not have to pay a per-night minimum. Why do I have to do this now?**

We're thrilled to share that our beloved three-night minimum for this event has been a cherished tradition during Labor Day Weekend for over thirty-five years! This guideline is part of the agreement between the Hilton Daytona Beach Oceanfront Resort and the FAFC Event Coordinator, and it will remain unchanged unless approved directly by resort management to the FAFC Event Coordinator.

**14. Does the Event Coordinator or the FAFC Committee keep any of the room funds since the payments for the rooms and everything else are going through [www.hogckd.org/fafc](http://www.hogckd.org/fafc)?**

The Event Coordinator and the FAFC Committee do not receive any form of compensation from the payments made in relation to this event. Furthermore, they utilize format in the same manner as other event sponsors use agencies, such as Eventbrite, Ticketmaster, StubHub, SeatGeek, and LiveNation, et cetera, to ensure accuracy in event revenue and event request intake.

**15. Is there a way to get in touch with someone to answer additional questions?**

Kindly direct all inquiries via email to: [Info@hogckd.org](mailto:Info@hogckd.org), and you will receive a written response within three business days.

**16. How do I get in touch with someone to answer additional questions or concerns?**

If you have any comments, questions, or concerns, please feel free to contact us. A member of our team will respond within three business days.

**Official Communication for the Family & Friends Committee:**

Email: [Info@hogckd.org](mailto:Info@hogckd.org)  
Website: [www.hogckd.org/fafc](http://www.hogckd.org/fafc)  
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